

Enabling you to successfully govern your change initiatives, manage risk and improve delivery confidence



Our Review and Recover services provide your Board, your Audit and Risk Committee, and senior executives with confidence in your governance arrangements and that your projects, programmes and portfolios are performing consistently and effectively.

How are your change initiatives performing?

Your change initiatives may be performing well, delivering the outputs, outcomes and benefits that you expect. However, projects, programmes or portfolios can underperform for a variety of reasons, typically ultimately relating to issues with individuals, teams working together, or the organisation itself. Issues you may be noticing include:

- A project is failing to deliver to its time, cost or quality targets – you need it back on track and to understand how to stop it happening again.
- Your current governance, risk management and assurance arrangements are not working – you need help in understanding how to improve them.
- Your project managers lack the knowledge and experience to deliver your projects – you need to understand the best way to develop their skills.
- Your portfolio is underperforming and you don't know why – you need to know what the root causes of the issues are and how to address them.
- You are undertaking a novel or very complex project – you need to make sure that it can be set up to maximise the chances that it will be successful.
- Your Board is not sure that it is meeting its corporate governance obligations – you need a framework to enable them to satisfy themselves that they are.

How we can help

Projects, programmes and portfolios are becoming ever more complex, with multiple stakeholders wanting confidence that they will get the predicted outcomes and benefits. When they are performing, your stakeholders will want to confirm that they are on track. When things go wrong, your stakeholders will want to know why and what you're doing about it.

Our approach embraces all types of assurance, and their relationships to governance and risk management, at all levels. We use best practice for assurance as the basis for our *Review and Recover* services, including that produced by the Association for Project Management (APM), the Infrastructure and Projects Authority (IPA) and that produced by AXELOS Limited such as P3M3®, PRINCE2®, MSP®, M_o_R® and MoP®. Therefore, whether your challenges are your processes and systems, or the capabilities of your staff, we can help through the appropriate application of best practices tailored to your context and your portfolio.

Using a combination of our extensive industry experience, deep best practice knowledge, and cutting-edge digital technology, we can also help you establish and maintain a robust governance, risk management and assurance framework within which you can be confident that all of your projects will be effectively monitored and kept on track - or brought back on track.

We can also equip you to see at a glance how your change portfolio is performing, where your strengths are – and how to leverage them – and what the weak points are – and how to strengthen them.

You can be confident in working with Firewood

By choosing Firewood, you will benefit from:

- Our approach embraces all types of assurance, governance and risk management at all levels.
- Our team bring decades of project assurance experience and insight to your particular challenges.
- Assurance is a core service, and we have an extensive range of diagnostic tools to support our consultants
- We use best assurance practice as the basis of all of our assurance services.
- Our team helped develop assurance best practice and others including P3M3 and PRINCE2
- Our transformational assurance tool – FAST – uses data analytics to consistently manage assurance activities

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Firewood

Assurance services from Firewood

There are three elements to our approach, within which Firewood has a range of services to address your needs within your budget. Our services can be combined and tailored to meet your requirements.

Project, programme and portfolio assurance reviews

- We can help you understand and raise the knowledge and experience of your project managers and project leaders via tailored assessment centres, development planning, coaching and tailored training.
- We can give you confidence in the performance of your projects, programmes and portfolios through one-off reviews, delivering a planned schedule of reviews, and equipping you to undertake your own reviews.
- We can help you set up your most complex projects for success by checking that the project team has the capability to deliver by applying the IPA's Project Routemap approach.
- We can help you improve your organisation's ability to manage its projects, programmes and portfolios by undertaking capability assessments using the P3M3 maturity model and tools and approaches.
- We can give you confidence that organisational culture and the behaviours of key individuals and stakeholders are positively supporting management of your projects, programmes and portfolios.

Governance, risk and assurance system reviews

- We can give you confidence in the completeness of your arrangements by reviewing their efficiency and effectiveness to identify omissions and duplications, making recommendations as to how to improve them.
- We can apply our bespoke assurance maturity model give you confidence in your organisation's ability to manage its project governance, risk management and assurance arrangements.
- We can help you strengthen the links between governance, risk management and assurance, for a fully integrated approach.

Assurance framework design and Implementation

- We can apply our knowledge and experience of best practice methods and frameworks together with Firewood's own governance, risk and assurance method to help you create a practical and pragmatic assurance framework, tailored to your organisation's needs.

Transforming assurance through innovation

The Firewood Assurance Service Tool (FAST) allows you to design and implement your assurance framework and conduct assurance reviews consistently using industry best practice that is tailored to your needs. FAST is fully-online with no need to export to spreadsheets or presentations - you can work from any browser and anywhere with an internet connection. FAST includes frameworks and guidance from internationally recognised best practice - it is always up-to-date, and you can customise it to your needs. Everything you see in FAST is real-time from the moment you start a review, all the way to completing key actions - FAST keeps you on the track to success.

Through our partnership with Temporal - the leading-edge organisational analytics platform - we are also able to offer deep insights into how your individuals and teams actually get work done, how they are influenced and who they are supported by. Our tool also provides an enterprise wide perspective on attributes such as leadership, culture, behaviours and technology - analysing and reporting on sentiment, using both formal and informal information flows.

For more information about our innovative approach, please contact us to arrange a demonstration of our toolset by one of our Partners.



About us

Firewood is a leading project management capability partner to the Global Fortune 500 and Central Government in the UK. We empower individuals, teams and organisations to always deliver successful projects, with leading edge technology and services based on internationally recognised best practice and supported by data science.

Firewood Limited is a company registered in England and Wales (company number 04915905) whose registered office is at International House, 24 Holborn Viaduct, London EC1A 2BN.



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